

Privacy Policy

Effective Date: July 1, 2024

1. Introduction

HGH Grow ("we," "us," or "our") is committed to protecting your privacy. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you use our services, including our website, mobile applications, and other online services (collectively, the "Services"). Please read this privacy policy carefully. If you do not agree with the terms of this privacy policy, please do not access the Services.

2. Information We Collect

2.1 Personal Information

We may collect personal information that can identify you, such as your name, address, telephone number, email address, date of birth, health information, and payment information.

2.2 Health Information

We collect health information necessary to provide our services, including prescription details, medical history, and information provided by your healthcare provider.

2.3 Automatically Collected Information**

We may collect certain information automatically when you visit, use, or navigate the Services. This information may include your IP address, browser type, operating system, access times, and pages you have viewed directly before and after accessing the Services.

3. How We Use Your Information

3.1 To Provide Services

We use the information we collect to process your orders, fulfill your prescriptions, provide customer support, and communicate with you about your orders and our services.

3.2 To Improve Our Services

We may use the information to understand how our services are being used, to improve our services, and to develop new products and services.

3.3 Marketing Communications

With your consent, we may use your information to send you marketing communications. You can opt-out of these communications at any time.

4. How We Share Your Information

4.1 With Service Providers

We may share your information with third-party service providers that perform services on our behalf, such as payment processing, order fulfillment, and data analysis.

4.2 For Legal Reasons

We may disclose your information if required to do so by law or in response to valid requests by public authorities (e.g., a court or a government agency).

5. Data Security

We use administrative, technical, and physical security measures to help protect your personal information. Despite these efforts, no method of transmission over the Internet, or method of electronic storage is 100% secure, and we cannot guarantee the absolute security of your information.

6. Your Rights

6.1 Access and Correction

You have the right to access the personal information we hold about you and to request the correction of any inaccurate information.

6.2 Opt-Out

You may opt-out of receiving marketing communications from us by following the unsubscribe instructions provided in those communications.

7. Changes to This Privacy Policy**

We may update this Privacy Policy from time to time. We will notify you of any changes by posting the new Privacy Policy on this page and updating the effective date. You are advised to review this Privacy Policy periodically for any changes.

8. Contact Us

If you have any questions about this Privacy Policy, please contact us at:

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